

No._____

LnQ Marketing LLP

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PURCHASE ORDER FORM BY A CONSUMER

Name & Address of Pick-up Store/Franchisee:_____

DATED DD MM YYYY

have read the Terms and conditions stated overleaf to which I fully agree and place the purchase order for the products as under:

S.No	Name of Produc	ct	MRP (₹)	DP (₹)	Quantity	Amount (₹)	Cash-back Applicable
GRAN	D TOTAL						

 REMARKS
 Signature of the Consumer

 1) Delivery taken by hand vide Invoice No _______Signatures_____)

 2) Products shipped vide _______(Name of Courier/Transport)

 Receipt No.______ Dated______

 3) Payment received in cash/Bank (UTR No.______}

TERMS & CONDITIONS FOR PURCHASE ORDER BY A CONSUMER

- 1. The consumer herein declares that he/she has voluntarily, without any coercion, placed order overleaf, online/digitally or personally, for purchasing the products being marketed by M/S LnQ Marketing LLP (hereinafter referred to as "Entity").
- 2. The consumer herein assures that he/she has visited the website of the entity <u>www.lnqmarketing.com</u> and asserted itself with the products and all relevant information thereto.
- 3. The entity herein assures to the consumer that it has employed sufficient measures to safeguard the data provided by it and the same is displayed on its website: <u>www.lnqmarketing.com.</u>
- 4. The entity also assures the consumer that it has well defined Buy-back and refund policy and mechanism displayed on its website: <u>www.lnqmarketing.com.</u>
- 5. The entity also assures the consumer that it has a well defined "Grievance redressal mechanism" displayed on its website: <u>www.lnqmarketing.com</u>. The remedial measures available to the consumer are:
 - Acknowledgement and Resolution of complaint by the entity's customer care Cell within 48 hours of the time the complaint it receives at its end
 - Within 30 days' from the date of receipt of the complaint at its end by the Grievance Redressal Officer particulars of whom are displayed on its website: www.lnqmarketing.com.
 - Thereafter, if still unsatisfied, the consumer will have to approach the National Consumer Helpline or State Consumer Helpline (NCH or SCH) of which the entity is a convergence partner
 - If still not satisfied with the resolution offered by NCH or SCH, as the case may be, the consumer can approach an appropriate consumer forum or consumer court.
- 6. These terms and conditions have been prescribed by the entity, without prejudice, in accordance with the prevailing provisions of the Consumer Protection Act, 2019 and rules framed there under.